**CHECK-IN**

- Upon arrival please keep all students in the grass area across the sidewalk from the entrance while one (1) teacher checks in group and pays for entry. This allows other visitors an opportunity to enter/exit the Zoo.
- Have your final guest count ready and broken into Pre-K-6th grade, 7-12th grade, & adults.
- Please have one payment for the Honolulu Zoo. Please remember that the Zoo does not accept personal checks.
- If you have late arrivals or are coming in separate groups, you may pay for the entire group at once and have a list ready to give the cashier for those arriving later. Otherwise, they will need to pay the applicable admission rate(s).
- All school groups, pre-school through high school, must be chaperoned at all times. Due to modified operations, we require a minimum 1:10 adult to child ratio.
- Please inform the chaperones of proper Zoo-per Tips & Zoo Rules before your trip to the Honolulu Zoo. We ask that all chaperones have a constant visual of the students in their group.

**ZOO MAP**

- You can print a master copy of the Zoo Map from our website at www.honoluluzoo.org.
- A PDF version is available for printing. If you want your students to have a zoo map, please make copies at your school or organization. Maps are not provided at the Zoo (save the trees!), please come prepared.

**LUNCHES**

- You are more than welcome to bring your own food and drinks. Unfortunately, there is not a secured area for lunch storage.
- Your group may picnic on any of our open areas.
- Bring blankets or mats to sit on and enjoy your picnic under our many shade trees.
- Please do not use the Snack Bar tables to eat your lunch.

**ZOO RULES & POLICIES**

Please read the Zoo-per Tips & Zoo Rules paper to your students, teachers and chaperones. The lead teacher attending the Zoo field trip will need to sign the form and will be held responsible for the group(s) while on zoo grounds.
To ensure your field trip experience is an enjoyable and safe one for all visitors, Zoo staff, and animals, we ask field trip group leaders to ensure compliance with the following Zoo rules.

- **Masks are recommended around high-risk animals (primates, exotic cats, and dogs).**
- Respect the animals.
- Please do not yell or throw things at the animals, bang on their enclosures, or otherwise harass them. Just like us, animals need rest and privacy, this is their home. Animals may have access to off-exhibit areas during the day and may not always be visible.
- Do not feed the animals. All of the Zoo’s animals are on special diets and outside food and other objects can be harmful for them.
- Do not feed the local wildlife - it changes their natural behaviors and can harm them.
- Stay on the marked pathways and respect all barriers. Fences and boundary marker are in place to protect you from the animals and the animals from you.
- Refrain from running, shouting, pushing, or using offensive language.
- **Observe all posted signs and remain on paths.**
- Malama `aina - please help us keep the Zoo clean. Place all litter in the proper trash/recycling receptacles.
- **DO NOT** visit the Keiki Zoo unless you have made reservations. Request Keiki Zoo reservations by emailing education@honzoosoc.org.
- **All students visiting must be directly supervised by adult chaperones regardless of children’s ages.**
- Do not attempt to retrieve any items that fall into an exhibit. Zoo staff will retrieve it for you.
- If you become separated from a student in your group, please find a Zoo staff member or Volunteers (in Volunteer shirts) who will contact Zoo Security.
- **No items from animals (example: feathers) may be taken from the Zoo.**

Mahalo for helping us ensure the Zoo remains a safe and fun place to visit for all guests!

**PROHIBITED ITEMS:**
The following items are not permitted in the Zoo:
- Balls
- Bubbles
- Bicycles
- Balloons
- Pets
- Skateboards
- Scooters
- Frisbees
- Squirt guns
- Whistles
- Alcohol
- Radios
- Glass bottles
- Drones