

# E KOMO MAI

Mahalo for planning your field trip to the Honolulu Zoo!

We hope you are looking forward to an exciting day with our animals. The Honolulu Zoo belongs to everyone, and together we can make sure it remains a safe place for the animals and also a fun place to visit.

Be sure to visit us online at [www.honolulu zoo.org](http://www.honolulu zoo.org) for teacher resources!

## + FIRST AID

First aid is provided by the Zoo's Security. If you require assistance, please ask a Zoo staff member or volunteer to notify Security.

# HELPFUL TIPS

## CHECK-IN

- Upon arrival, please keep all students in the grass or shaded area across the sidewalk from the entrance while 1 adult/teacher checks the group in and pays for entry.
- Please have one form of payment for the entry costs.
- Have your final guest count ready and broken into pre-K - 6th grade, 7-12th grade, and adults OR 3-12 year olds and adults.
- If you have late arrivals or are coming in separate groups, you may pay for the entire group at once and have a list ready to give the cashier for those arriving later. Otherwise, they will need to pay the applicable admission rate(s).
- All school groups/children must be chaperoned at all times. We require at least 1 adult for every 10 children.

## ZOO MAP

- You can print a master copy of the Zoo Map from our website at <https://www.honolulu zoo.org/visit-honolulu-zoo/honolulu-zoo-map/>
- If you would like your students to have a zoo map, please make copies at your school or organization. Maps are not provided at the Zoo (save the trees!), please come prepared.

## LUNCHES

- You are more than welcome to bring your own food and drinks. Unfortunately, there is not a secured area for lunch storage.
- Your group may picnic on any of our open lawn areas. Feel free to bring your own blankets or mats to sit on.
- Please do not use the Kapahulu Market tables to eat your lunch.

## KULTURE CITY

The Honolulu Zoo is proudly certified by Kulture City. We are working to make the zoo sensory inclusive. Help us keep quiet zones calm. They are located at the Stroll Garden by flamingos and Volunteer Garden by the elephants.

## ZOO RULES & POLICIES

Please review and share the Zoo Tips and Rules with your students, teachers, and chaperones. The field trip organizer will need to sign the following page and will be held responsible for the group while on zoo grounds.



# ZOO RULES

- Respect the animals. Please remember that the Honolulu Zoo is the animals' home.
- Please do not yell or throw things at the animals, bang on their enclosures, or otherwise harass them (including whistling, clapping etc. at them). Just like us, animals need rest and privacy and we do not want to cause them stress. Animals may have access to off-exhibit areas and may not always be visible.
- Do not feed the animals. All of the Zoo's animals are on special diets and outside food and other objects can be harmful for them.
- Do not feed the local wildlife including birds and peafowl - it changes their natural behaviors and can harm them.
- Stay on the public pathways and respect all signs, barriers, and exhibits.
- Refrain from running, pushing, or using offensive language.
- Malama `āina - please help us keep the Zoo clean. Place all litter in the proper trash/recycling receptacles.
- School groups are welcome to enter the Keiki Zoo and Goat Yard in small groups of no larger than 20 people (including chaperones).
- All students visiting must be directly supervised by adult chaperones regardless of children's ages (at least 1 adult for every 10 children)
- Do not attempt to retrieve any items that fall into an exhibit. Ask Zoo staff to retrieve it for you.
- If you become separated from a student in your group, please find a Zoo staff member or Volunteer (in volunteer shirts) who will contact Zoo Security.
- No items from animals (i.e. feathers) may be taken from the Zoo.

Mahalo for helping us ensure the Zoo remains a safe and fun place to visit for all guests!



For all questions and concerns, please contact [groups@honolulu zoo.com](mailto:groups@honolulu zoo.com) so that we may assist you.



## PROHIBITED ITEMS:

The following items are not permitted in the Zoo:

- Balls
- Bubbles
- Bicycles
- Balloons
- Pets
- Skateboards
- Scooters
- Frisbees
- Squir guns
- Whistles
- Alcohol
- Radios
- Glass bottles
- Drones

